# TOURISM IS BIGBUSINESS

### TRAVEL PROMOTION'S VIRTUOUS CYCLE



## THE PATH OF A TOURISM DOLLAR

A tourism dollar generates a ripple effect throughout the community.

Tourism dollars often start in the usual places, like a hotel or restaurant. But the dollars don't stay there.









Say the concierge of a hotel gets a cab ride home.

The salon owner then has to take his children in for vaccinations at their pediatrician's office.





The pediatric nurse attends a concert at her favorite music venue.



Then that cab driver eats dinner at a local cafe, making sure to tip the waitress.

The waitress gets her hair done at a salon.





The musician goes shopping with his payment from the concert.



In 2016, **Travel Exports** (spending by international travelers to US) exceed **Travel Imports** (spending by US travelers to other countries) = **Trade Surplus** = **\$84 BILLION surplus** 

## **LOUISIANA**

- » One of top 4 industries
- Jobs: Tourism employs more than 230,000 Louisianans, ranking 4<sup>th</sup> in employment in Louisiana
- » Tax revenue: 46.7 million visitors spent \$16.8 billion in Louisiana in 2016, generating \$1.04 billion in state tax revenue!
- » Tax Savings: \$1000 extra in taxes each year if it were not for visitors coming to our state.



**Travel Exports = Trade Surplus = \$84 BILLION** 

# WHO IS A VISITOR?

## WHO IS THE LOUISIANA VISITOR?



- » Our four largest visitor markets:
  - Canada
  - UK
  - Germany
  - France

## **CANADA**

- » Canadian visitors spend an average of 5.1 nights traveling in Louisiana
- » Leisure travel (76.9%) and business/professional travel (8.9%) were the top two primary purposes of visitors coming to Louisiana
- » Total average expenditures for Canadian visitors is \$470 per person per day
- » Most common cities visited by Canadian travelers are New Orleans (66.2%), Baton Rouge (39.6%), and Lafayette (20.4%)\*
- » In 2016, Louisiana welcomed 197,418 Canadians

## **UNITED KINGDOM**

- » English visitors spent on average 6.3 nights traveling in LA
- » Leisure travel (73.3%) and business/professional travel (13.3%) were the top two primary purposes of visitors coming to Louisiana
- » English visitors' average party size was 3.7 travelers, and nearly half (45.8%) of all visitors brought children on their trip; the average number of children in parties with kids was 2
- » Total average expenditures for English visitors is \$342 per person per day
- » In 2016, Louisiana received 110,884 UK visitors

## **GERMANY**

- » German visitors spent on average 6.5 nights traveling in LA
- » Leisure travel (75.1%) and business/professional travel (11.1%) were the top two primary purposes of visitors coming to Louisiana
- » Total average expenditures for German visitors is \$392 per person per day
- » Most common cities visited by German travelers are New Orleans (68%), Baton Rouge (30.2%) and Lafayette (28%)\*
- » 59,554 German visitors came to Louisiana in 2016

## **FRANCE**

- French visitors spent on average 11.2 nights in the USA and 6.9 nights traveling in Louisiana
- The most popular activities engaged in by French visitors were shopping (63.6%), sightseeing in cities (57.3%), dining out (55.6%), and visiting small towns and villages (45.8%)
- » Most common cities visited by French travelers are New Orleans (66.2%), Baton Rouge (56.9%) and Lafayette (45.8%)\*
- » In 2016, Louisiana welcomed 23,825 visitors from France

## TWO OF OUR LARGEST EMERGING MARKETS:

### **BRAZIL**

- » Brazilian visitors spent on average 5.8 nights traveling in Louisiana
- » Leisure travel (76.9%) and business/professional travel (12%) were the top two primary purposes of visitors coming to Louisiana
- » Total average expenditures for Brazilian visitors is \$598 per person per day
- The top five most popular activities engaged in by Brazilian visitors were shopping (71.1%), dining out (64.4%), sightseeing in cities (56.4%), visiting museums and art galleries (46.7%), and going to nightclubs/bars (46%)\*
- » 7,560 Brazilians came to Louisiana in 2016

#### **CHINA**

- Chinese visitors spent on average 3.5 nights traveling in LA
- » Leisure travel (85.8%) and business/professional travel (9.3%) were the top two primary purposes of visitors coming to Louisiana
- » Total average expenditures for Chinese visitors is \$950 per person per day
- Over three-quarters (83.1%) of Chinese travelers were coming to the state for the first time
- » Over 15,000 Chinese (PRC) visitors came in 2016



# BRITISH AIRWAYS AND CONDOR

## **DOMESTIC TRAVELERS**

### **Kantar TNS Visitor Profile Study - 2016**

- » Trip Purpose: Leisure (78%) dominated by visiting friends/relatives (40%) and entertainment (17%)
- » Travel Decisions: Approximately 60% book on-line within four weeks of taking a trip
- » Drive market travelers come from within an 8 hour drive of the Louisiana borders
- » Visitors to Louisiana most often travel from Texas, Mississippi, Arkansas and Illinois. Houston, New Orleans, Dallas/Ft. Worth or from other Louisiana cities. Houston, Dallas/Ft. Worth, and Chicago send the highest proportions of leisure visitors to Louisiana.
- » Demographics: No/Very Little Difference from US Average Age (47) Married (56%) With Kids (26%) Retirees (21%) Income (\$75K) College Grad (46%)

## THE LOUISIANA TRAVELER IS SEEKING...

- » Fun let the good times roll
- » Immersive, interactive experience they want to be part of the fun
- » Great food farm and boat to table experiences; catch and cook program
- » Adventure swamp and eco-tours; cycling in the hills of North Louisiana; kayaking on the Atchafalaya; fishing in Toledo Bend
- » An experience to share with others "...look what I did!" An experience with bragging rights!
- » Authentic Louisiana experience "live like the locals"

# SO WHO IS OUR COMPETITION?

- » Florida
- » Texas
- » Mississippi
- » Alabama

## HOW DO WE REACH OUR VISITORS?

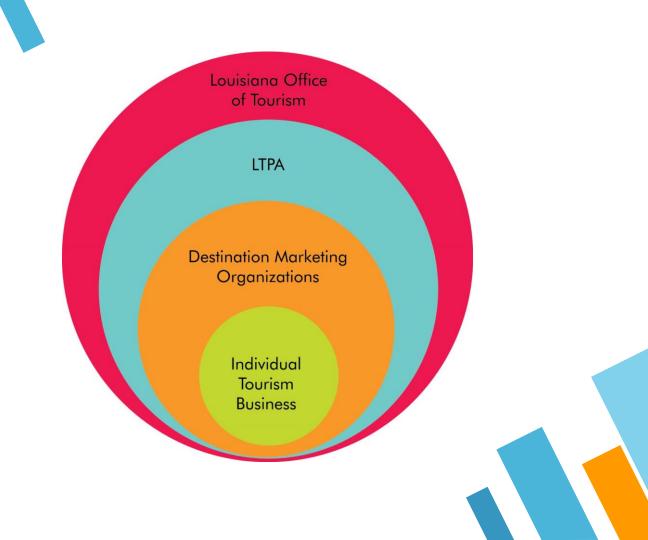
## **PARTNERSHIPS**











The <u>Louisiana Office of Tourism's</u> vision is to market and promote the brand of Louisiana: Feed Your Soul showcasing *Louisiana* as a travel destination, increasing revenue generated by the *tourism* industry and contributing to the economic impact of *tourism* in all 64 parishes.





Funded by .3% of state sales tax = \$26 million/year

## **OUR MISSION**



"A trade association leading and strengthening Louisiana's vibrant tourism industry through promotion, education and advocacy on behalf of our members."





LOUISIANA ITINERARIES



**MARKETING** 

PLAN 2018



















WORK & JOBS

The Problem With **Using the Word** 'Boomer'

Older workers may be viewed negatively if that term is used, a study finds

■ 10 Things to Know About Ageism

Part-Time Jobs for Employees 50+























#### **Contact Your Legislator**

Action Alert	Review Your Profile			Privacy Policy
Support Tourism in 2015	Not Laura Cating?			
LTPA has prepared a pre-drafted letter to legislators	Your Information			
asking them for their support of the tourism industry during the 2015 session. Please use this note as an	Prefix First Name		Last Name Suffix	
opportunity to reach out to your local legislators as the	Mrs.	Laura	Cating	
session is beginning. This message outlines the	Email			
[+] more	Icating@Itpa.org			
AND THE PROPERTY OF THE PROPER	Phone		Fax	
Compose Your Message	2254084027			
Recipients	Home Information			
Senator Dan Claitor	Street Address			
Representative Stephen Carter				
Message	City		State	ZIP Code
Subject			LA '	
Support Tourism in 2015	Business Information			
Opening comments (optional)	Your Title Company			
	Street Address			
	1165 S Foster Dr			
Body	City		State	ZIP Code
I am sending this letter to you in support of Louisiana's tourism industry and to request that you make one amendment to HB 1, allowing the Louisiana Office of Tourism to receive \$23.8 million	Baton Rouge LA 70806  I want to receive future alerts			
in budget authority, which matches the REC forecast.	Remember me (Uncheck on shared computers)			
Last year was another record breaking year for tourism, Louisiana's number one job growth sector!		Send	Message	



#### Urge legislators to support tourism

Raise your voice in support of tourism by sending a pre-drafted letter to legislators from your area. This message asks legislators to keep the Louisiana Office of Tourism's budget intact by only making one change to HB 1 - allowing the Office of Tourism to receive \$23.8 million in budget authority, which matches the Revenue Estimating Conference's forecast. Click here to send the letter to your legislators.



#### Legislative goodie bags

On behalf of LTPA, LACVB and this year's 24 advocacy sponsors, we delivered goodie bags to the Capitol for each legislator earlier this week. The bags contained a tourism statistics card, a Louisiana Inspiration Guide, an Abita Root Beer, Zapp's chips (courtesy of New Orleans Plantation Country) and a praline.

Click here for a full report on the status of tourism-related bills we are currently tracking

## LOUISIANA TRAVE LPAC



- » Networking
- » Member Benefits
- » Member Discounts



## LTPA = Louisiana Travel Association (LTA)

#### **A** matters

#### March 28, 2018

#### Contact your legislators

.TA has prepared a pre-drafted letter to legislators asking them for their support of the .This prepared a pre-draffied letter to registrate asking them to their support of the outers industry during the 0.915 season. This message rodines the importance of the contrain industry along the 0.915 season. This message rodines the support of the contraining the contraining the contraining the state and points to the significant data tax revenue consistency and the contraining the state of the state of the state of the state of tourism by clinician; the state of the stat

#### Join us for Tourism Day at the Capitol

On April 11, the tourism industry will be in the capitol On April 11, the tourism industry will be in the capitol chandle for LTA's "Tourism Day at the Capitol." Only selvocacy sponsors will have table space in the chandle, but all are welcome to join us as we communicate the importance of tourism to our

If you have questions about these events, you can email Madeline Sanchez



#### LTLA kicks off first session

Last month, the Louisiana Tourism Leadership Academy (LTLA) class of 2018 teld their first session in New Orleans. The students heard from several leadership speakers, including Darienne Mobiley, Mark Romig, Stephen Watson and Nikki Jackson.

Utterwards, the LTLA class enjoyed a behind the scenes" tour of Mardi Gras Norld, followed by a cooking class at the Very Orleans School of Cooking.





March 12-June 4

Attractions Lunch & Learn

National Travel & Tourism

Hoffman Media webinar





#### @LouisianaTravelPromotionAssociation



@LTPA\_tweets

























#### JOIN US FOR ATTRACTIONS LUNCH & LEARN Creation and Integration of Content into your Social Media & Marketing Strategy

April 17, 11 a.m.-1:30 p.m.
Tope La Catering | 113 East Thomas 5t | Hammond, LA

The Hampton Inn | 401 Westin Ooks Dr. | Hammond, LA 70403 IXA Rate: 591 Room block code: Louisions Troyelers Association Call to book a room: 985-419-2188

Member: \$35

Non-member: 343
To register go online: Itpa.org/educational-opportunities

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### **INDUSTRY TRENDS & DISRUPTORS**

Change is a constant; we are usually early adopters















# MY JOURNEY

God takes care of those who cannot care for themselves!



Be responsive to your "good" inner voice.



Show up, be on time and work hard.



Plan your work and work your plan



Listen more than you speak; and seek the wisdom of those with more experience.



Be curious! Ask questions! Never stop learning



Give more than you take. What you put out into the world will always come back for you.



"If you want to go fast, go alone. But if you want to go far, go together."

—African proverb



"Success is not final. Failure is not fatal.

It is the fact that you keep going that counts."

- Sir Winston Churchill

# 7

### LESSON 9

Let fear mobilize you; And not paralyze you!

#### THE 2% MINDSET

2% OF THE POPULATION

GOING FOR YOUR DREAMS

CONFIDENCE

EXPLORING NEW THINGS

CHOOSING HAPPINESS 98% OF THE POPULATION

BEING LIKE EVERYONE ELSE

INSECURE

SURVIVING

YOUR COMFORT ZONE

FEAR

JUST GETTING BY

A DULL LIFE PLAY IT SAFE

PROCRASTINATION

REGRET

SETTLING FOR LESS

EMBRACING THE UNKNOWN

EXCITEMENT

LIKING CHANGE

LIVING WITHOUT LIMITS

ABUNDANCE

ACT IN SPITE OF FEAR

FULFILLMENT

GETTING THE MOST OUT OF LIFE